

## **Monarch Five Year Limited Warranty**

Monarch warrants the products we manufacture to the original retail purchaser to be free from defects in material and workmanship under normal home use and service for a period of five years from the date of purchase. Cabinetry must be purchased through a factory authorized Monarch dealer. This warranty does not apply to commercial applications. Cabinetry purchased for commercial applications shall have a one-year warranty. This warranty is not transferable from the original purchaser to subsequent homeowners, or when re-installed by the original purchaser to another location. No guarantee is included on Monarch cabinetry that is manufactured unfinished, either on the doors against warpage, or the finish applied by others.

## **Monarch Limited Lifetime Warranty**

Monarch Cabinetry warrants the following items with a Limited Lifetime Warranty.

- 1. **Dovetail Drawer Boxes**: Every Monarch drawer box is constructed with dovetailed 5/8" drawer sides, front and back, with a fully captured drawer bottom, and is covered with a limited lifetime warranty.
- 2. **Drawer Slides:** Every drawer slide used by Monarch Cabinetry is covered with a limited lifetime warranty.
- 3. **Hinges:** Every hinge used by Monarch Cabinetry is covered with a limited lifetime warranty.

Monarch Cabinetry will repair or replace, at our option, and at no charge to the consumer, any defective products as stated within the terms and conditions of the Five Year Limited Warranty. The replacement of defective cabinets will be considered a priority. Upon receiving and verifying defective items, replacement material will be invoiced and credit issued. Slight fluctuations in color and grain are not considered defects by the cabinet manufacturing industry. Wood and finish characteristics in the Non-Warranty Addendums are a part of this warranty. Since these exclusions are specific to your wood and finish selections, review details with the dealer regarding your purchase.

This limited warranty does not apply to products which have been misused, abused, neglected, improperly stored or installed, or to products installed in vacation homes which do not maintain year round environmental controls. In order to maintain warranty validation, Monarch cabinets should be stored or installed in a self-contained environment with a constant humidity level of 40% to 55%. Monarch dealers are responsible for servicing minor damage occurring in shipment and providing final touch-up and adjustment of doors and drawers. Cabinetry must be cleaned and waxed per the use and care instructions found on the following page to maintain the warranty.

To make a claim under this limited warranty, the consumer must call or write the factory authorized Monarch dealer from whom the product was purchased within 30 days after the discovery of the defect. Monarch Cabinetry will not pay any expense incurred by the consumer in removing, transporting, or reinstalling the product.

All expressed warranties and any implied warranties of merchantability or fitness for a particular purpose shall terminate upon the expiration of this limited warranty. Monarch Cabinetry assumes no liability for incidental or consequential damages. Some states do not allow exclusions or limitations, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Monarch Cabinetry reserves the right to change design, specifications, materials, and price, as conditions require and improvements are developed. Monarch Cabinetry has no obligation to incorporate such changes into products previously manufactured.



## **Warranty Addendum**

No guarantee is included on **unfinished cabinets**, either on finish applied by others, or on the doors against warpage.

There are limitations on the guarantee placed on **warped doors or panels**. Single raised panel doors that are less than 48" high and 24" wide carry a guarantee against warpage of more than 1/8". Single raised panel doors that are warped more than 1/8" will be replaced at no charge. Multiple panel doors that are less than 62 1/4" high and 24" wide and all other door styles carry a guarantee against warpage of more than 1/4". Multiple panel doors and any other door style warped more than 1/4" will be replaced at no charge. This information applies to doors, wainscot panels, and appliance panels.

Seasonable changes in temperature and humidity will cause wood to expand and contract. This could cause **joint separation**. Monarch warrants against excessive joint separation after the cabinets have been stored or installed for a year, as long as the cabinets are stored or installed in a climate-controlled environment. Frame joints and door miter joints of one one-hundredth of an inch or less are not considered excessive joint separation. This will be most noticeable on cabinets finished in solid colors.

## **Use and Care Instructions**

Monarch's use and care instructions must be followed in order to make a warranty claim.

Monarch cabinets are produced using the best finishing products and are applied to select grades of solid woods, wood veneers, and MDF. Our cabinets should be cared for like wood furniture — this includes solid color products. MDF products must be cleaned with products intended for wood. MDF is not a waterproof material. Water could penetrate through solid color material and cause the wood fibers to swell, especially in profiled areas. Do not use soap and water or spray cleaners to clean and care for wood cabinets. We recommend furniture care products, which often can be found in local furniture stores or in the Housewares department of discount stores.